#### STEP-BY-STEP GUIDE

#### MONEYMAX e-RENEW APP



erenewal.moneymax.com.sg

### HOW TO ACTIVATE Your MoneyMax e-Renewal Account

#### STEP 1

Sign In with your User ID (NRIC/FIN) and initial Password. Your initial Password will be sent to you via SMS/email.



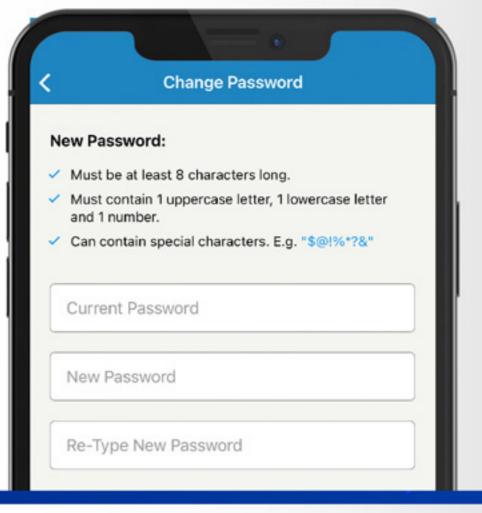
#### STEP 2

Enter OTP.

## A One Time Password (OTP) has been sent to your phone. If you did not receive the SMS, please click on "Resend OTP". Enter OTP Resend OTP

#### STEP 3

Change your initial Password.



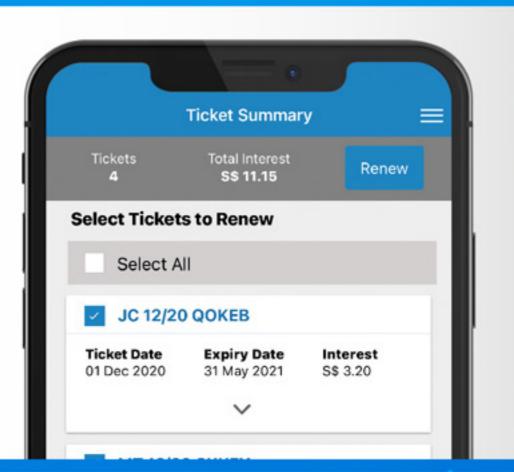
#### STEP 4

Change your User ID.

# Change User ID Please note that NRIC/FIN/Passport numbers will not be accepted as User ID in accordance with the Personal Data Protection Act. You are required to create a new User ID before you can renew your pledges. User ID has to be between 6 and 15 characters long. Please use alphabets and/or numbers only. Special characters/symbols (\$@1%?\*) are not accepted. Example: Joey108 New User ID

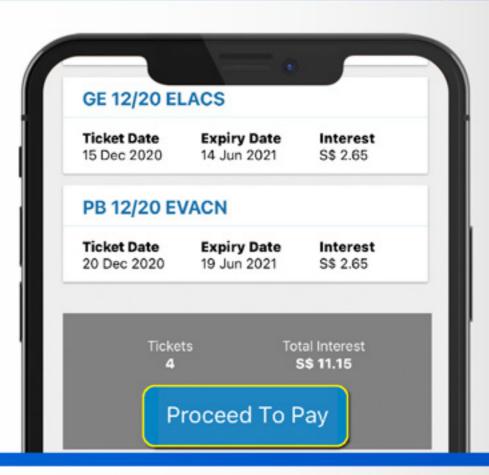
#### STEP 5

Select the pledges to renew.



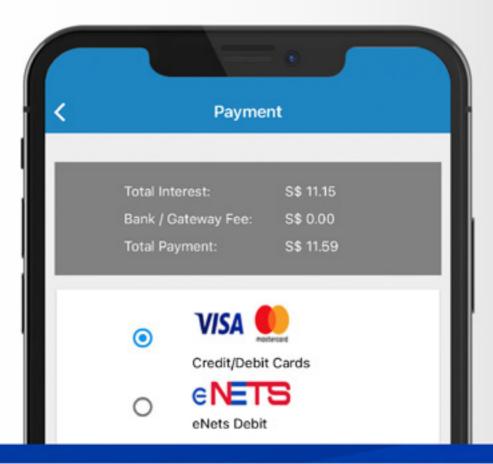
#### STEP 6

Verify all details and tap on "Proceed to Pay".



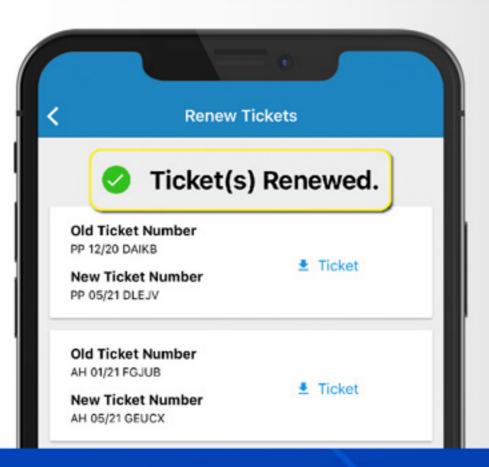
#### STEP 7

Select payment mode.



#### STEP 8

Payment Done. Your pledges have been renewed successfully!



## HOW TO Reset Your User ID

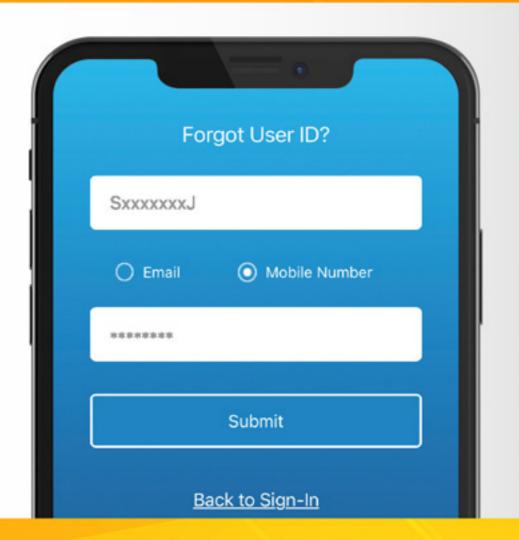
#### STEP 1

Tap on "Forgot User ID".



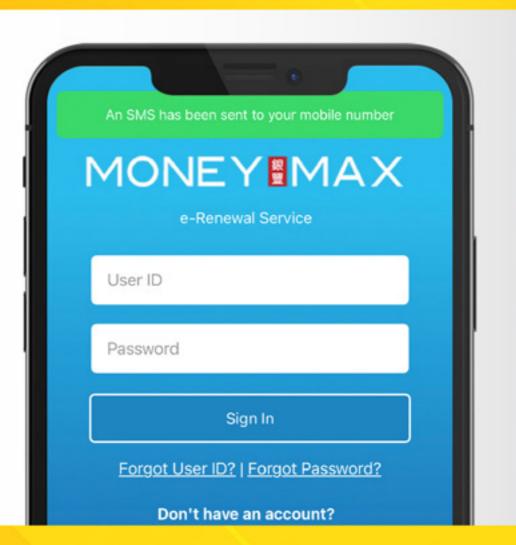
#### STEP 2

Enter your NRIC/FIN and your mobile number/email to retrieve your User ID.



#### STEP 3

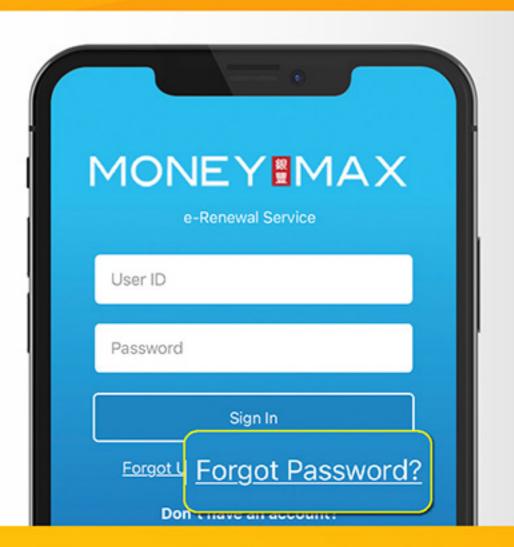
Your User ID will be sent via SMS. Login with your User ID and Password



## HOW TO Reset Your Password

#### STEP 1

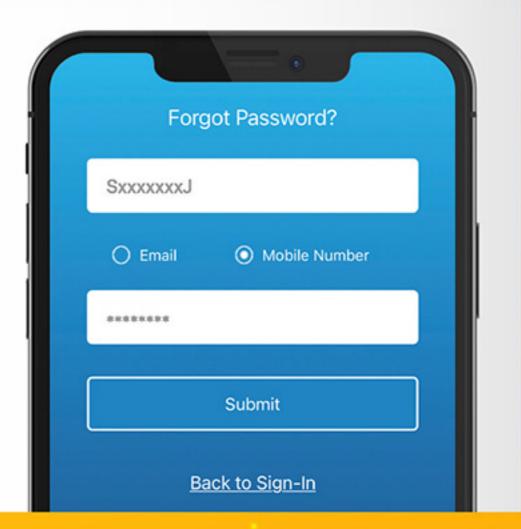
Tap on "Forgot Password".



#### STEP 2

To reset Password, enter your:

- NRIC/FIN and
- · Mobile number/email



#### STEP 3

Your Password will be sent via SMS. Proceed to change your Password.

