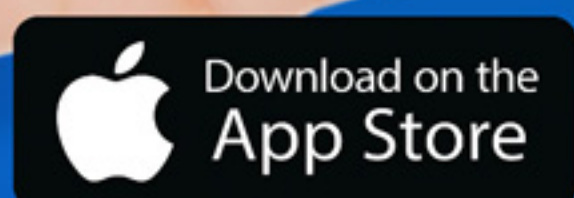


STEP-BY-STEP GUIDE

# MONEYMAX e-RENEW APP



[erenewal.moneymax.com.sg](http://erenewal.moneymax.com.sg)

# HOW TO ACTIVATE

## Your MoneyMax e-Renewal Account

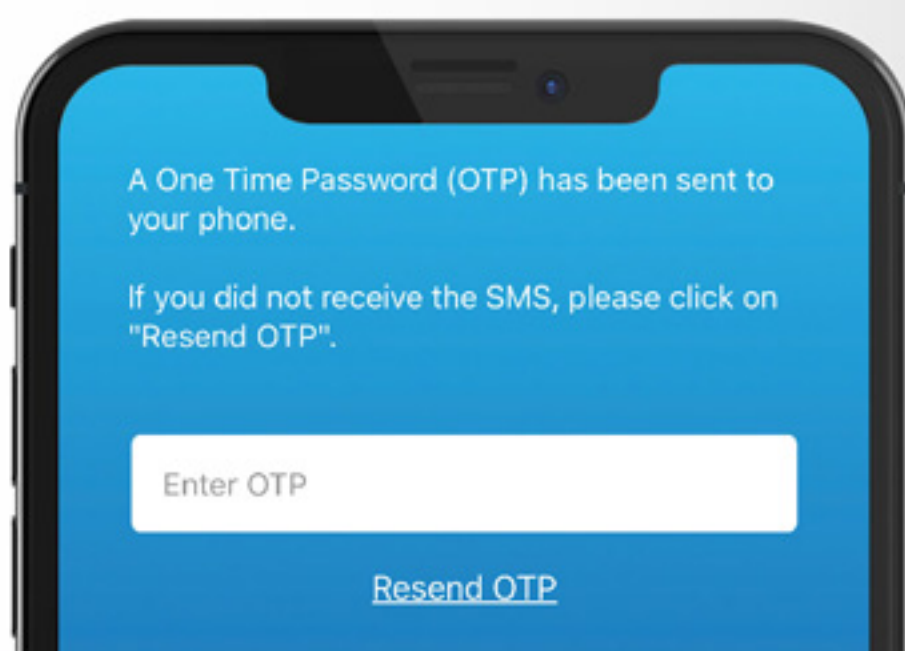
### STEP 1

Sign In with your User ID (NRIC/FIN) and initial Password. Your initial Password will be sent to you via SMS/email.



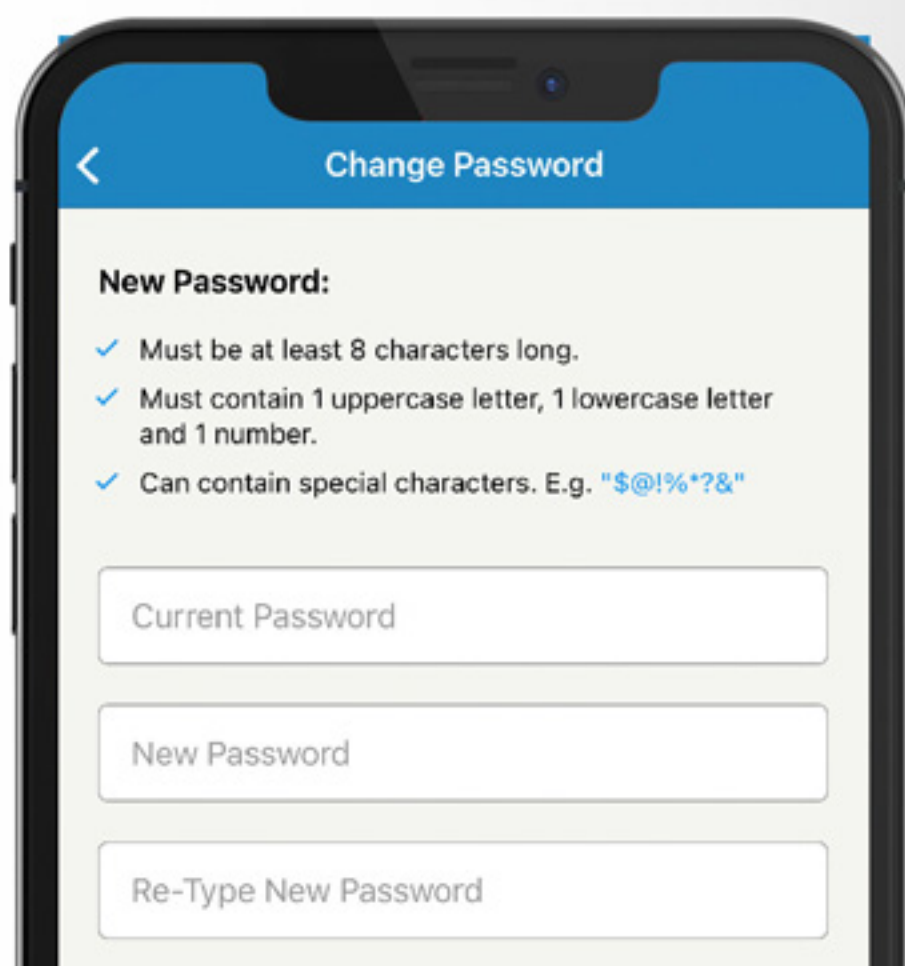
### STEP 2

Enter OTP.



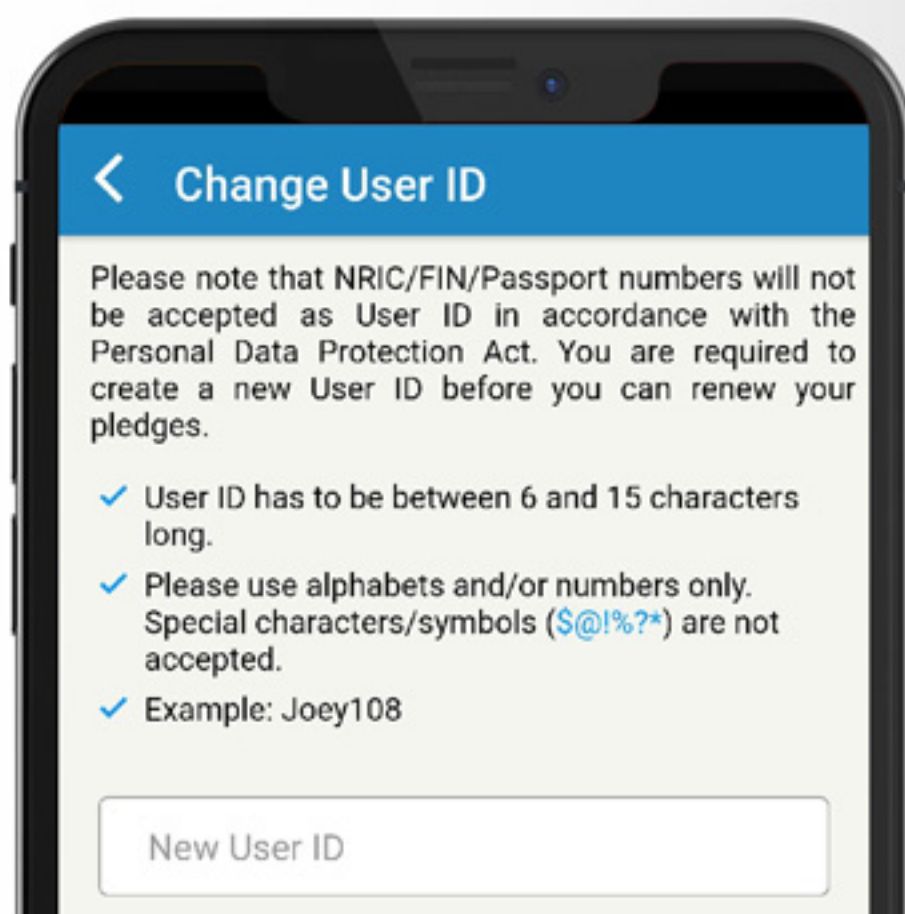
### STEP 3

Change your initial Password.



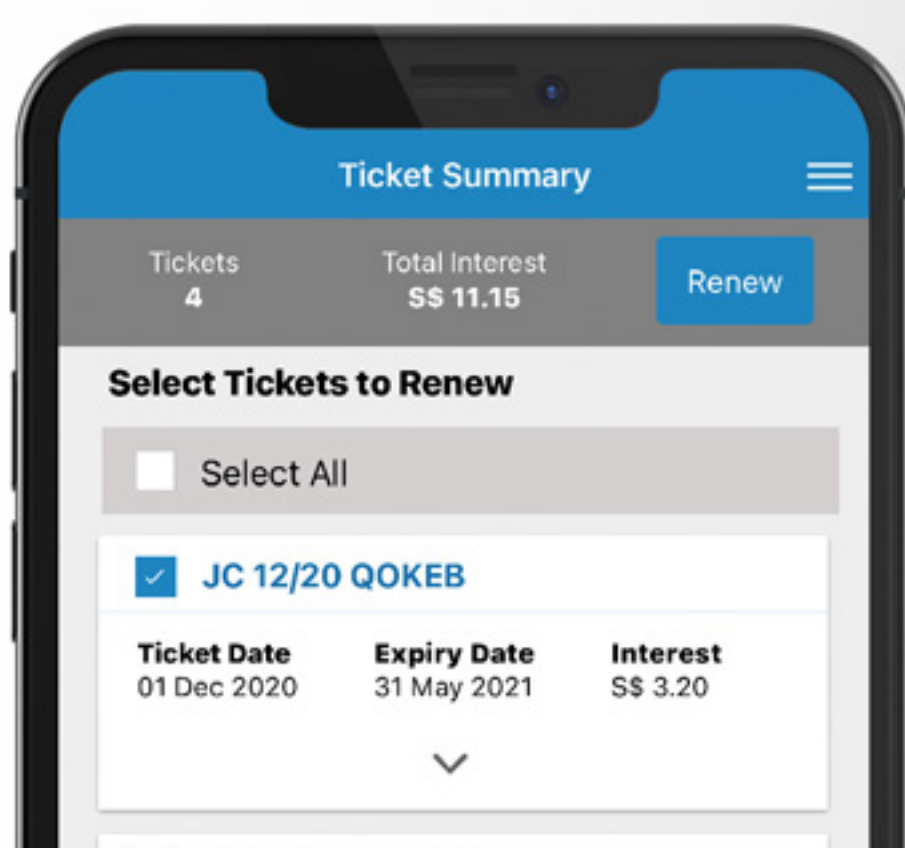
### STEP 4

Change your User ID.



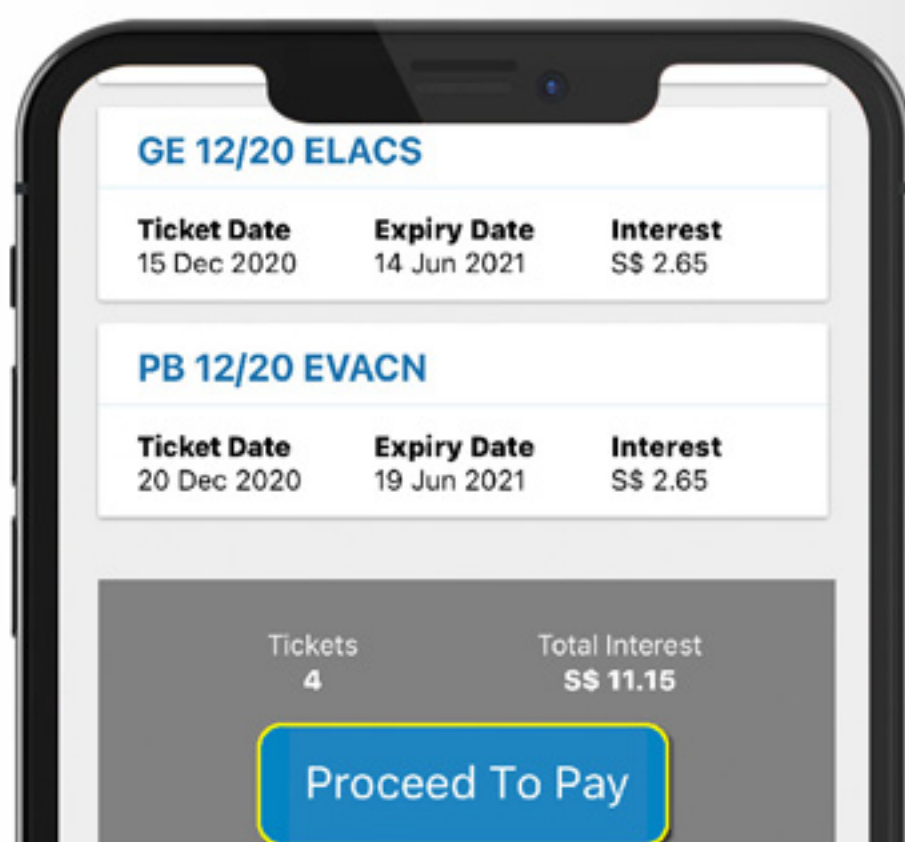
## STEP 5

Select the pledges to renew.



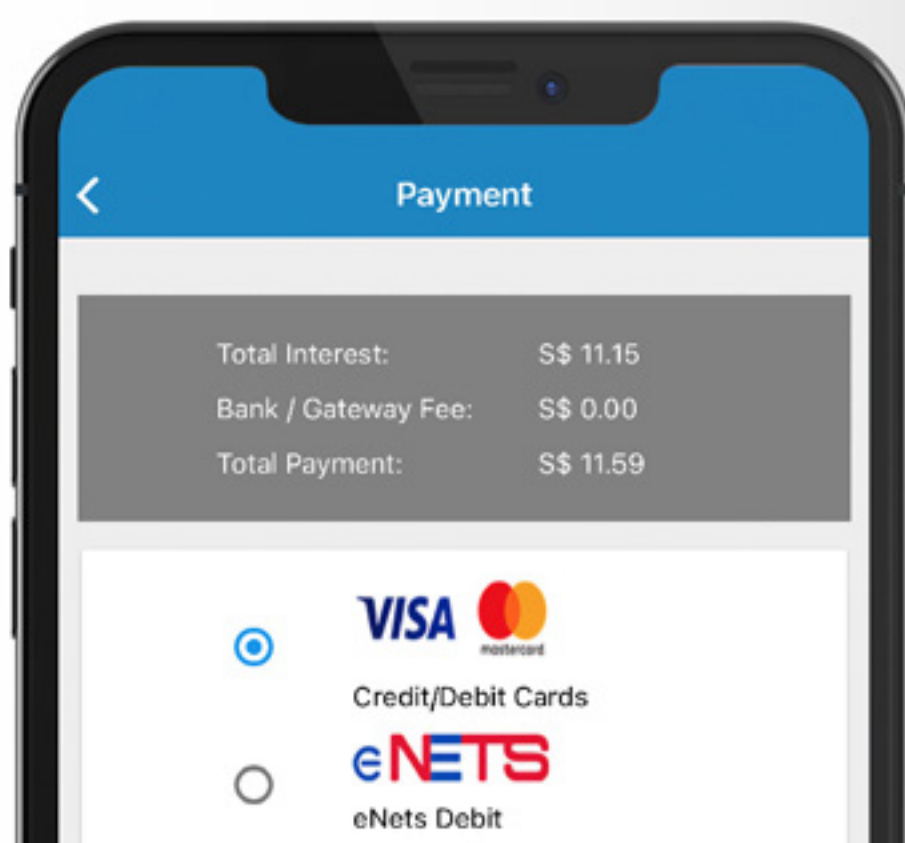
## STEP 6

Verify all details and tap on "Proceed to Pay".



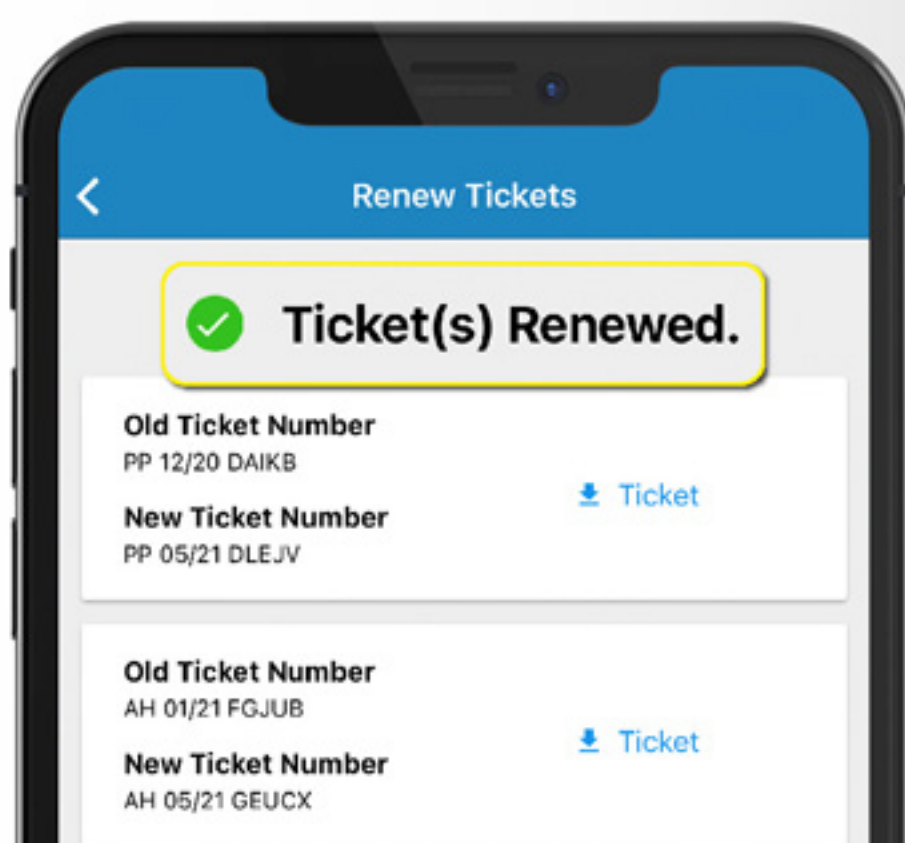
## STEP 7

Select payment mode.



## STEP 8

Payment Done.  
Your pledges have  
been renewed successfully!



# HOW TO Reset Your User ID

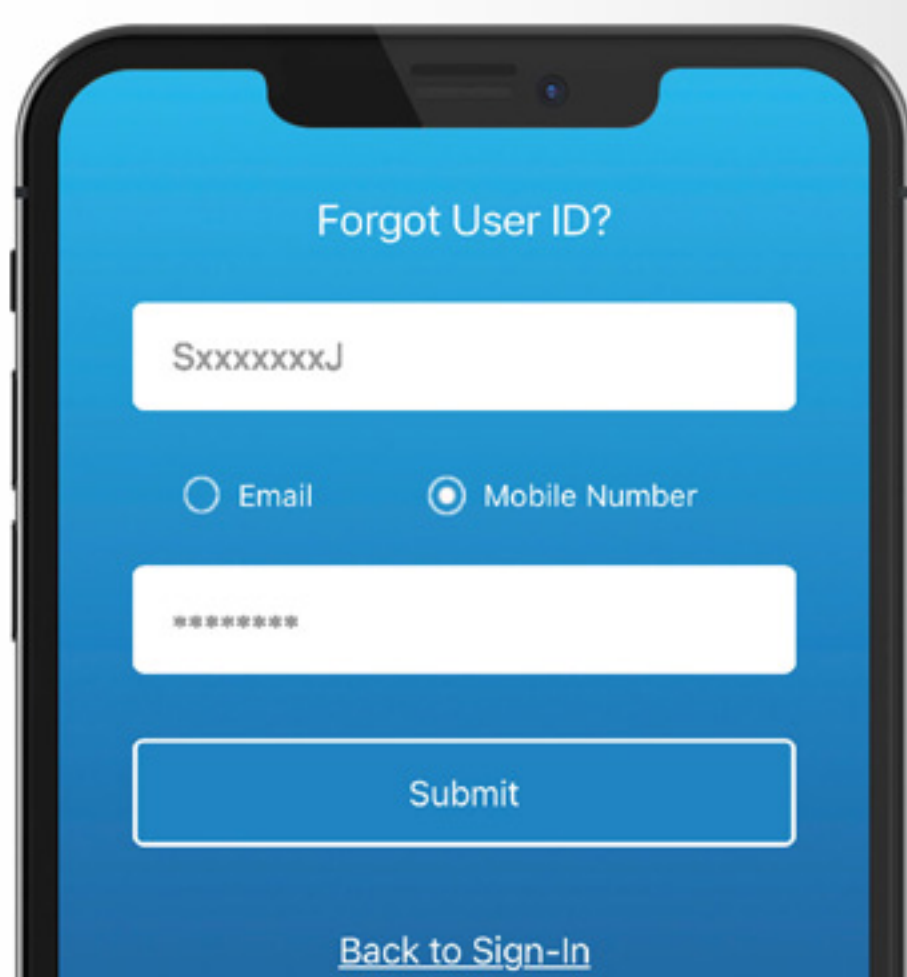
## STEP 1

Tap on “Forgot User ID”.



## STEP 2

Enter your NRIC/FIN and your mobile number/email to retrieve your User ID.



## STEP 3

Your User ID will be sent via SMS.  
Login with your  
User ID and Password



# HOW TO Reset Your Password

## STEP 1

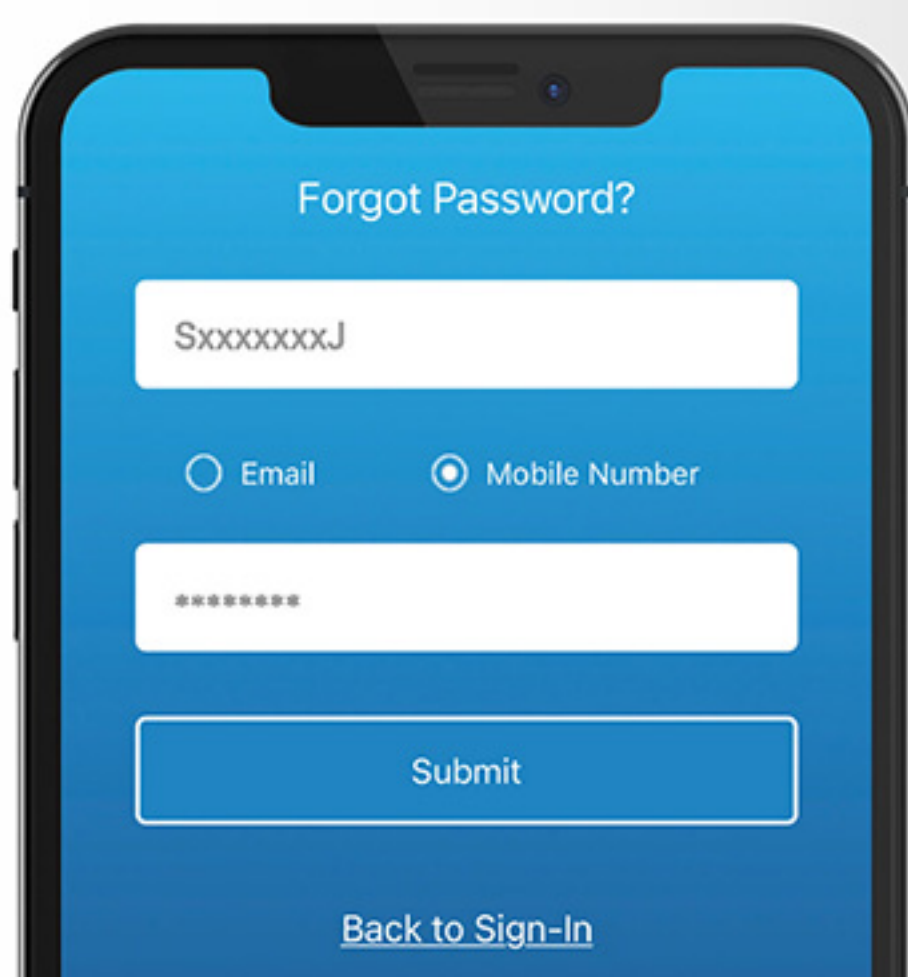
Tap on “Forgot Password”.



## STEP 2

To reset Password, enter your:

- NRIC/FIN and
- Mobile number/email



## STEP 3

Your Password will be sent via SMS. Proceed to change your Password.

